

*Bruce -  
Great news!*

ALBERT F. OTTEN

*AF*



July 11,, 2005

Ms. Rhoda Mae Kerr  
Chief  
Little Rock Fire Department  
624 South Chester  
Little Rock, Arkansas 72201

*Admin. Report*

Re: Emergency. April 23, 2005.

Dear Chief Kerr:

On Saturday, April 23rd, at approximately 3:15 PM, I placed a call to 911 and asked that they send help to my home address as I felt I was experiencing a heart attack (and I was). I was expecting MEM's and never gave a thought that your department would dispatch a crew. On top of that, the men from station 12, shift "C", arrived at least nine or ten minutes before MEM's.

By the time MEM's arrived, your crew already had me on oxygen to assist my breathing. More importantly they got my anxiety level down, which was a big help.

The men involved were Captain Greg Floyd, Eric Marsh and John Carey.

Please pass on my thanks and gratitude for their help.

I am sure a nice fat raise in pay would be appreciated by all.

Sincerely,

Albert F. Otten

cc: ✓ Dean Kumpuris, Director, City of Little Rock.  
✓ Jim Dailey, Mayor, City of Little Rock.  
Greg Floyd, Station 12, 7003, Cantrell Road, Little Rock.  
Eric Marsh, Station 12, 7003, Cantrell Road, Little Rock.  
John Carey, Station 12, 7003, Cantrell Road, Little Rock.